



Flexible water payments from PayPoint

Range, flexibility and insight for customer payments in the water sector

PayPoint helps Water companies enhance their customer experience and increase collections with a range of digital payment solutions.

'MultiPay' from PayPoint provides a range of digital payment options from a single supplier to fit your payments and collections strategy.

MultiPay provides the following digital payment products to supplement our retail store network:

- Card processing online and in app
- Payment website and apps in your own branding
- Pay By Link – text payment requests including a pre-populated payment page
- Call centre payment solutions
- Direct Debit
- Card acquiring rates
- Real time notifications to your CRM

The benefits include:

- Flexibility to offer a range of payment services
- Low friction payment customer experiences
- Increased customer service and innovation in line with PR19 Regulations.
- Future proofing a competitive offering
- Cost effectiveness from a single supplier
- Access to reporting across all payments methods in a single portal



Find out more by visiting www.paypoint.com/multipay